

## Contractual conditions

- We rent or the entire villa, where there are 12 beds, or the villa plus the annex (up to 16 beds). Individual rooms are not rented.
- There are no rents for periods of less than one week; the rents range from Saturday to Saturday. Rents for shorter periods are possible in low season periods, following agreements with the owners.
- **Check in:** Saturday 14-18; **Check out:** before 10am on Saturday.
- Upon arrival guests will leave a deposit of 250 euros, which will be returned, if there were no damages, at the end of the stay, minus any other expenses. They are in charge of the guest: the consumption of gas (€ 1.2 / m<sup>3</sup>), the consumption of electricity (0.4 / kWh), with the exception of electricity consumed for the operation of the pool, and final cleaning (12 euros per person).
- Dogs are allowed (maximum 2) for a fee of € 40 per week for each dog.
- From 1 January 2018 the Municipality of Arezzo has introduced the tourist tax that must be paid by tourists aged over 12 years: 1 euro per day for a maximum of 4 days in case the guest has paid up to 20 euros for each overnight stay, and 1.5 euros per day for a maximum of 4 days if you have paid between 20 and 200 euros for each overnight stay.

## Instructions on reception

- The guests will be welcomed by the owners (or by a person delegated by them) who will show them the outdoor spaces with the pool and the internal spaces, providing all the necessary information for the proper management of the house and other information on the services offered by the territory: supermarkets, restaurants, events, etc.
- Guests must show their **ID**, which are necessary for compulsory communication to the Police, which must take place within the day following the arrival of the guests.
- The owners, together with the guests, will read the meters of gas and electricity and the operation will be repeated at check out to calculate the consumption of gas and electricity during the stay
- Guests will sign together with the owners, or their delegate, a document containing the readings of the gas and electricity meters, the declaration that the guests have delivered to the owner 250 euros of deposit, and, finally, a declaration that the guests have carefully read the pool regulations.

## House Rules

- Guests are requested to strictly respect the rules for the **separate collection of waste**, in short: organic waste and glass can be introduced into the appropriate containers along the road at any time; the undifferentiated waste (not recyclable), after having closed it in a plastic bag, must be put in the appropriate container along the road at any time; plastic and cans must be placed, closed in plastic bags, along the road on Wednesday mornings; the paper and the cardboard must be put along the way on Thursday morning.
- Guests are required to carefully respect the **rules of the swimming pool** and mainly to pay close attention to the children.
- It is advisable to always keep the gate closed, especially to lock it at night and when leaving the villa.
- You are asked to close the gate gently, to prevent vibrations from damaging the lock which may not work.
- Guests are asked to close the umbrellas in the pool area in case of strong wind
- You are asked not to make loud noises after 12 a.m. , so as not to disturb the neighbors' sleep